

Voice Command (<i>examples in italics</i>)	
Getting Started	
Log in.	<i>Say your first and last name in response to the prompt.</i>
Log out.	<i>Log me out.</i>
Find out who is logged in to the Badge.	<i>Who am I?</i>
Listen to the Welcome tutorial.	<i>Play Welcome tutorial.</i>
Record your name.	<i>Record my name.</i>
Record, play back, or erase your greeting.	<i>Record my greeting. Play my greeting. Erase my greeting.</i>

Train the Genie	
Train the Genie to recognize the way you say a name.	<i>Learn a name. Learn a group name. Learn a location name.</i>
Delete the learned name.	<i>Unlearn name</i> (group name, location name).
Train the Genie to recognize the way you say commands.	<i>Learn commands. Learn more commands.</i>
Delete all your learned commands.	<i>Unlearn commands.</i>

Place Calls	
Call a Badge user.	<i>Call John Smith.</i>
Call a group member.	<i>Call Tech Support.</i>
Place an urgent call to a Badge user.*	<i>Urgently call John Smith.</i>
Place an urgent call to a group member.*	<i>Urgently call Tech Support.</i>
Call a user with a department name.*	<i>Call John Smith in Hardware.</i>
Call a user with first name and a department name.*	<i>Call Sue in Hardware.</i>
Call an address book entry.*	<i>Call Poison Control.</i>
Call an outside buddy.*	<i>Call My Mom.</i>
Call an extension.*	<i>Dial extension 5120.</i>
Call a local or long-distance telephone number.*	<i>Dial an outside number.</i>
Redial the last phone number.*	<i>Redial number.</i>
Send touch tones through a badge.	- While on a call, double-click the Hold/DND button. - At the beep, say the number. - Say “Yes” to confirm.

Send and Listen to Messages	
Send a standard or urgent message to a Badge user or to all members of a group (without trying to call them).	<i>Record a message for John Smith. Record an urgent message for John Smith. Record a message for Tech Support.</i>
Play new voice messages.	<i>Play messages. Play messages from Joe Smith. Play messages from Marketing.</i>
Play new text messages.	<i>Play text messages.</i>
Play old (previously played) voice messages.	<i>Play old messages. Play old messages from John Smith. Play old messages from Marketing.</i>
Play old (previously played) text messages.	<i>Play old text messages.</i>
Delete voice messages, played or not.	<i>Delete all messages. Delete messages from John Smith.</i>
Delete text messages, played or not.	<i>Delete all text messages. Delete all text messages from John Smith.</i>
Issue commands while playing a message. (Press the Call button before saying the command).	<i>Delete. Time. Save. Back. Repeat. Cancel.</i>
Create a voice reminder for yourself.	<i>Record a voice reminder.</i>
Create a voice reminder for a single user or multiple users.	<i>Record a voice reminder for Keisha Hernandez. Record a voice reminder for Keisha Hernandez, George Ngu and Sally Wassermann.</i>
Delete all pending voice reminders.	<i>Delete all voice reminders.</i>
Delete one or more pending voice reminders.	<i>Delete voice reminders.</i>

Forward Calls*	
Forward calls to a Badge user or to a group.	<i>Forward my calls to John Smith. Forward my calls to Tech Support.</i>
Forward calls to a number in your profile.	<i>Forward my calls to my desk phone. Forward my calls to my cell phone. Forward my calls to my home phone. Forward my calls to my voice mail.</i>
Forward to an internal extension.	<i>Forward my calls to extension 3425.</i>
Forward to an outside number.	<i>Forward my calls to an outside number. Forward my calls to another number.</i>
Stop forwarding (and accept calls on your Badge again).	<i>Stop forwarding.</i>

Transfer a Call	
Transfer a call in progress to a Badge user, group members, or desk extension.	<i>Press the Hold/DND button to put the call on hold, then press the Call button and say: Transfer to John Smith. Transfer to Tech Support. Transfer to extension 2457.*</i>

Send and Receive Numeric Pages	
Send a page to a person or group in the Vocera Communication System.	<i>Page Tom Mailer. Page Tech Support.</i>
Send a page to an outside number.	<i>Page an outside number.</i>
Send a page to an internal number.	<i>Page number 39647.</i>
Allow Badge users to send you numeric pages.*	<i>Enable pages.*</i>
Stop receiving numeric pages from Badge users.*	<i>Disable pages.*</i>

Speak or Spell	
In addition to speaking the full name, you can spell either the first name, the last name, or both names to contact a person: <i>Call Jesse Hart</i> <i>Call J-E-S-S-E</i> <i>Call H-A-R-T</i> <i>Call J-E-S-S-E-H-A-R-T</i>	<i>Always speak or spell the full name to contact a group or a place: <i>Call Poison Control</i> <i>Call P-O-I-S-O-N-C-O-N-T-R-O-L</i>. Spelling can improve speech recognition. Spelling is so effective that it may work even when it is slightly incorrect!</i>
Make sure you speak with an even pace and say each letter distinctly when you spell a name.	

Action	Voice Command (<i>examples in italics</i>)
Broadcast to a Group*	
Initiate a broadcast to a group.	<i>Broadcast to Tech Support.</i>
Initiate an urgent broadcast to a group.	<i>Urgently broadcast to Tech Support.</i>
Initiate an urgent broadcast to the emergency broadcast group.	<i>Double-click the Call button and begin speaking.</i>
Reply to everyone.	- Press and hold the Call button before the broadcast ends. - If it is OK to talk, you hear a chime. - If someone else has already started to reply, you hear a warning tone. - Begin speaking. - When finished, release the Call button. Everyone in the broadcast group hears a chime, letting them know they can reply.

Join or Leave a Group*	
Add yourself to groups.	<i>Add me to Tech Support. Add me to multiple groups.</i>
Remove yourself from groups.	<i>Remove me from Tech Support. Remove me from multiple groups.</i>

Use Instant Conferences	
Join a conference.	<i>Join the conference for Cashiers.*</i>
Leave a conference.	<i>Leave the conference for Cashiers.*</i>
Start conferencing or reply (when you are already in a conference).	- Press and hold the Call button. - If it is OK to talk, you hear a chime. - If someone else has already started to reply, you hear a warning tone. - Begin speaking. - When finished, release the Call button. Everyone in the conference hears a chime, letting them know they can reply.
Find out what conference you are in.	<i>What conference am I in?</i>
Find out who is in your conference.	<i>Who is in my conference?</i>
Find out who is in any conference.	<i>Who is in the conference for Managers?</i>
Cancel or block conferences.	<i>Press the Hold/DND button.</i>

Make a Three-Way Conference Call	
Initiate a conference call.	<i>Conference James Madison and Mary Lamb.</i>
Add another party to a call (unsupervised method).	- Press the Hold/DND button to put your call on hold. - Press the Call button to summon the Genie and say: <i>Invite Robin Woods.</i>
Add another party to a call (supervised method).	- Press the Hold/DND button to put your call on hold. - Press the Call button to summon the Genie and say: <i>Call Robin Woods.</i> Your Badge connects to that party. - After speaking with the new party, press the Hold/DND button. When the Genie asks if you want to conference the parties, do either of the following: - Say “Yes” to create a conference call between you and the other two parties. - Say “No” to place the new party on hold and speak to the original caller.
Initiate an urgent conference call.	<i>Urgently conference James Madison and Mary Lamb.</i>
Urgently add another party to a call (unsupervised method).	- Press the Hold/DND button to put your call on hold. - Press the Call button to summon the Genie and say: <i>Urgently invite Jo Lee.</i>
Urgently add another party to a call (supervised method).	- Press the Hold/DND button to put your call on hold. - Press the Call button to summon the Genie and say: <i>Urgently invite Jo Lee.</i>

Using Announce Through Speaker	
Play announcements through Badge speaker when headset is plugged in.	<i>Turn announce through speaker on.</i>
Play announcements through headset when headset is plugged in.	<i>Turn announce through speaker off.</i>

Work with Sites	
Log in at your home site.	<i>Press the Call button, say your first and last name when prompted.</i>
Log in at a site you are visiting.	- Press the Call button, then wait to hear the login prompt. - Connect to your home site: <i>Connect to San Jose.</i> - Wait for the prompt, then say your name to log in: <i>April Buckley.</i>
Call a user at your current site.	<i>Call April Buckley.</i>
Call a user at a remote site or any arbitrary site.*	- Connect to San Jose. - Call April Buckley.

Other Information	
Find out which groups you are in.	<i>What groups am I in?</i>
Find out who is in a particular group.	<i>Who is in Technical Support?</i>
Check the current time and date.	<i>What time is it?</i>

*Commands that require permission from system administrator